The Home Health Aide Handbook

Jetta Fuzy, MS, RN William Leahy, MD

SIXTH EDITION

hartmanonline.com

Hartman Publishing began offering in-service education programs to nursing homes and home health agencies in 1994. Today we specialize in textbooks for training frontline caregivers. Students and teachers using our materials benefit from a company solely focused on educating and inspiring caregivers.

Acknowledgments

Managing Editor Susan Alvare Hedman

Designer Kirsten Browne

Production Anika Steppe

Photography Matt Pence, Pat Berrett, Art Clifton, and Dick Ruddy

Proofreaders Sapna Desai Danielle Lescure

Editorial Assistant Angela Storey

Sales/Marketing Deborah Rinker-Wildey, Kendra Robertson, Erika Walker, Col Foley, Erin Kleymann, and Caroyl Scott

Customer Service Fran Desmond, Thomas Noble, Hank Bullis, Della Torres, and Kate Plath

Information Technology Eliza Martin

Warehouse Coordinators Chris Midyette Eric Cruz

Copyright Information

© 2023 by Hartman Publishing, Inc. 1313 Iron Ave SW Albuquerque, New Mexico 87102 (505) 291-1274 web: hartmanonline.com email: orders@hartmanonline.com Twitter: @HartmanPub

All rights reserved. No part of this book may be reproduced, in any form or by any means, without permission in writing from the publisher.

ISBN 978-1-60425-158-6

PRINTED IN CANADA

Notice to Readers

Though the guidelines and procedures contained in this text are based on consultations with healthcare professionals, they should not be considered absolute recommendations. The instructor and readers should follow employer, local, state, and federal guidelines concerning healthcare practices. These guidelines change, and it is each reader's responsibility to be aware of these changes and of the policies and procedures of their healthcare agency.

The publisher, author, editors, and reviewers cannot accept any responsibility for errors or omissions or for any consequences from application of the information in this book and make no warranty, express or implied, with respect to the contents of the book. The publisher does not warrant or guarantee any of the products described herein or perform any analysis in connection with any of the product information contained herein.

Special Thanks

A very warm thank you goes to our insightful reviewers:

Lisa Lopez, BSN, RN, PHN, DSD Santa Rosa, CA

Christine Thompson, BSN, RN, CCRN Buckeye, AZ

Gender Usage

This textbook uses gender pronouns interchangeably to denote care team members and clients.

Contents

I. Defining Home Health Services

Home Health Care	1
Payers	1
Purpose of Home Care	1
Agency Structure	2
HHA's Role	3
The Care Team	4
The Care Plan	5
Chain of Command	6
Policies and Procedures	7
Professionalism	
Legal and Ethical Aspects	10

II. Foundation of Client Care

Co	ommunication	16
	Barriers to Communication	17
	Oral Reports	17
	Documentation	19
	Telephone Communication	21
In	fection Prevention and Control	22
	Home Care Bag	22
	Spread of Infection	22
	Standard Precautions	23
	Personal Protective Equipment (PPE)	27
In	Telephone Communication fection Prevention and Control Home Care Bag Spread of Infection Standard Precautions	21 22 22

Special Precautions	30
Transmission-Based Precautions	31
Safety and Body Mechanics	34
Principles of Body Mechanics	34
Accident Prevention	37
Travel Safety	41
Emergencies	43
Medical Emergencies	43
Disaster Guidelines	50

III. Understanding Clients

Culture and Family	54
Basic Human Needs	54
Cultural Differences	55
Families	56
Body Systems	57
Common Disorders/Observing and Reporting	58
Human Development	67
Stages/Common Disorders	67
Aging	70
Death	71
Hospice Care	74

Page

vi

Торіс

Page Topic

IV. Client Care

Maintaining Mobility, Skin, an Comfort	76
Positioning	76
Transfers and Ambulation	
Range of Motion Exercises	87
Skin Care	93
Comfort Measures	95
Personal Care Procedures	97
Bathing	08
Grooming	106
Oral Care	113
Elimination	118
Vital Signs	124
Temperature	125
Pulse	131
Respirations	132
Blood Pressure	133
Pain	120
Height and Weight	
Special Procedures	138
Intake and Output (I&O)	138
Catheter Care	141
Ostomy Care	144
Collecting Specimens	145
Nonsterile Dressings	

Warm and Cold Applications	151
Medications	156
Oxygen	160
IVs	162

V. Special Clients, Special Needs

Disabilities and Mental Health

164
164
165
169
170
171
174
177
180
181
182
186
189
190
196
197
197
200

vii

VI. Home Management VIII. Appendix and Nutrition

The Client's Environment	202
Housekeeping	202
Laundry	210
Bedmaking	213
Proper Nutrition	216
Nutrition	216
Special Diets	224
Planning and Shopping	229
Preparing and Storing	230
Managing Time and Money	236
Managing Time	236
Work Plan	237
Client's Money	238

VII. Caring for Yourself

Continuing Education	239
Stress Management	240
Your Career	243

Abbreviations	245
Glossary	247
Index	255
Important Names/Numbers	262
Community Resources	263

Procedure

Washing hands (hand hygiene)	
Putting on (donning) a gown and	I
removing (doffing) a gown	
Putting on (donning) a mask and	
goggles	28
Putting on (donning) gloves	29
Removing (doffing) gloves	30
Performing abdominal thrusts fo	r
the conscious person	45
Responding to a myocardial	
infarction	49
Assisting a client to sit up on the	
side of the bed: dangling	78
Transferring a client from a bed	
to a wheelchair	81
Helping a client transfer using a	
slide board	82
Transferring a client using a	
mechanical lift	83
Assisting a client to ambulate	85
Assisting with ambulation for a	
client using a cane, walker, or	
crutches	86
Assisting with passive range of	
motion exercises	89
Giving a back rub	96
Helping a client transfer to the	
bathtub	99
Helping the ambulatory client	
take a shower or tub bath	101

Giving a complete bed bath	102
Shampooing hair	106
Combing or brushing hair	108
Providing fingernail care	109
Providing foot care	110
Shaving a client	111
Providing oral care	114
Providing oral care for the unconscious client	115
Flossing teeth	116
Cleaning and storing dentures	117
Reinserting dentures	118
Assisting a client with use of a bedpan	119
Assisting a male client with a urinal	121
Assisting a client to use a portable commode or toilet	123
Measuring and recording an oral temperature	126
Measuring and recording a rectal temperature	128
Measuring and recording a tympanic temperature	129
Measuring and recording an axillary temperature	130
Counting and recording apical pulse	131
Counting and recording radial pulse and counting and recording respirations	132

Page

Measuring and recording blood pressure manually 134 Measuring and recording blood pressure electronically 135 Measuring and recording weight of an ambulatory client 137 Measuring and recording height of a client 137 Measuring and recording intake 139 and output Observing, reporting, and documenting emesis 140 Providing catheter care 142 Emptying the catheter drainage bag 143 Providing ostomy care 145 Collecting a sputum specimen 146 Collecting a stool specimen 147 Collecting a routine urine specimen 148 Collecting a clean-catch (midstream) urine specimen 149 Collecting a 24-hour urine 150 specimen Changing a dry dressing using nonsterile technique 150 Applying a warm compress 152 Administering a warm soak 153 Assisting with a sitz bath 154

Applying an ice pack

Applying a cold compress

155 155

Providing foot care for a client with diabetes	176
Putting compression stockings on a client	185
Cleaning the bathroom	208
Doing the laundry	211
Making an occupied bed	213
Making an unoccupied bed	215
Assisting a client with eating	235

Welcome to Hartman Publishing's Home Health Aide Handbook!

We hope you will happily place this little reference book into your purse, backpack, or home care visit bag and leave it there so you will have it available as you go about your day-to-day duties as a home health aide. This handbook will serve as a quick but comprehensive reference tool for you to use from client to client.

Features and Benefits

This book is a valuable tool for many reasons. It includes all the procedures you learned in your home health aide training program, plus references to abbreviations, medical terms, care guidelines for specific diseases, and an appendix where you can write down important names and phone numbers. For certified nursing assistants moving to home care, we have included information on making the transition from facilities to homes. In addition, this book contains all of the federal requirements for home health aides, so it can also be used in a basic training program. We have divided the book into eight sections and assigned each section its own colored tab, which you will see at the top of every page.

I. Defining Home Health Services

II. Foundation of Client Care

III. Understanding Clients

IV. Client Care

V. Special Clients, Special Needs

VI. Home Management and Nutrition

VII. Caring for Yourself

VIII. Appendix

You will find key terms throughout the text. Explanations for these terms are in the Glossary section of the Appendix of this book. Common Disorders, Guidelines, and Observing and Reporting are also colored for easy reference. Procedures are indicated with a black bar. A blue video icon on the black bar indicates that Hartman Publishing offers a corresponding video for that skill. There is also an Index in the back of the book. Comments or questions? Contact us at Hartman Publishing, Inc. 1313 Iron Avenue SW Albuquerque, NM 87102 Phone: (505) 291-1274 Fax: (505) 291-1284 Web: hartmanonline.com Email: orders@hartmanonline.com Twitter: @HartmanPub

Beginning and ending steps in care procedures

These steps should be performed for most care procedures. Understanding why they are important will help you remember to perform each step every time care is provided.

Beginning Steps	
Wash your hands.	Handwashing provides for infection prevention. Nothing fights infection like performing consistent, proper hand hygiene. Handwashing may need to be done more than once during a pro- cedure. Practice Standard Precautions with every client.
Explain the procedure to the client. Speak clearly, slowly, and directly. Maintain face-to-face contact whenever possible.	Clients have a legal right to know ex- actly what care you will provide. It pro- motes understanding, cooperation, and independence. Clients are able to do more for themselves if they know what needs to happen.
Provide privacy for the client.	Doing this maintains the client's right to privacy and dignity. Providing for privacy is not simply a courtesy; it is a legal right.
If the bed is adjustable, adjust the bed to a safe level, usually waist high. If the bed is movable, lock the bed wheels.	If the client has an adjustable bed, locking the bed wheels is an important safety measure. It ensures that the bed will not move as you are performing care. Raising the bed helps you remem- ber to use proper body mechanics. This helps prevents injury to you and to the client.

Ending Steps

Return the bed to its lowest position.	Lowering an adjustable bed provides for the client's safety.
Wash your hands.	Handwashing is the most important thing you can do to prevent the spread of infection.
Document the procedure and your observations.	You will often be the person who spends the most time with a client, so you are in the best position to note any changes in a client's condition. Every time you provide care, observe the cli- ent's physical and mental capabilities, as well as the condition of their body. For example, a change in a client's abil- ity to dress himself may signal a greater problem. After you have finished giving care, document the care properly. Do not record care before it is given. If you do not document the care you gave, legally it did not happen.

In addition to the beginning and ending steps listed above, remember to follow infection prevention guidelines. Even if a procedure in this book does not tell you to wear gloves or other PPE, there may be times when it is appropriate.